GakuNin RDM Supports

To the Participants of GakuNin RDM Validation Test

This is a message from GakuNin RDM Support. Thank you for participating in our validation test.
Please send your inquiries regarding the technical aspects of GakuNin RDM, your comments and requests via email to **GakuNin RDM Support** at rdm_support@nii.ac.jp.

Shortcuts to Solving Problems

When you send us an email reporting problems, please provide us the information specified in the following template so that the User Support Group can solve the problems and deal with errors smoothly, and improve our services.
It would also be very helpful if you could attach the screenshot of the screen.
We appreciate your cooperation.

Name:
Affiliation:
Time and date of error:
Terminal:
OS and version:
Browser and version:
Security software:
GakuNin RDM URL that you used:
Procedures taken at the time of the error:

For general inquiries such as service contract and press other than technical supports, please contact the Research Center for Open Science and Data Platform (RCOS), National Institute of Informatics (rcos-office@nii.ac.jp).